

Privacy Policy

The e-Procurement service provider is committed to ensuring that your privacy is protected. All information collected from you, which you can be identified when using this website will only be used in accordance with this privacy statement. As a company, we strictly adhere to all industry guidelines and we continually review our policy and procedures to ensure the safety and protection of our visitor and customer information.

This Privacy Policy provides an explanation as to what happens to any personal data that you provide to us, or that we collect from you.

This policy is effective from December 2014. We may change this policy from time to time by updating this page. You should check this page regularly to ensure that you are aware of any changes.

Information we collect

1. Details of your visits to our website and the resources that you access, including, but to limited to, traffic data, location data, weblogs and other communication data.
2. Information that you provide by filling in forms on our website, such as when you sign up for registration, making e-Payment, applying for Digital signature, etc.
3. Any other Information provided to us when you communicate with us for any reason.
4. IP (Internet Protocol) address of the machine accessed the application
5. Domain name (for example .com, .gov, .in, .au, .uk etc.)
6. Address of your server
7. Date and time of visits to the site
8. Pages accessed and documents downloaded
9. Type of browser and operating system you have used.

The information collected during each visit is combined to produce reports in order to identify patterns of usage of tender wise. This will assist us in improving the services offered by us.

The service provider will not disclose or publish information that identifies individual machines, or potentially identifies sub-groupings of addresses, without consent or otherwise in accordance with the IT ACT 2000 (amended 2008).

Use of Cookies

On occasion, we may gather information about your system environment for our log records and to provide statistical information regarding the use of our portal to buyer departments. Such information will not identify you personally it is statistical data about our visitors and their use of our site. This statistical data does not identify any personal details whatsoever.

We may gather information about your internet environment by using a cookie file. Cookies allow web applications to respond to you as an individual. All computers have the ability to automatically accept or decline cookies. This can be done by activating the setting on your browser which determines how to deal with cookies. Please note that should you choose to decline cookies, you may be unable to access particular parts of our website.

Use of Your Information

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

1. To provide you with tender information / procurement information that is hosted by buyer departments.
2. To provide SMS alerts / email messages to you whenever applicable.
3. To notify you about any changes to our website, such as improvements or service/product changes, that may affect our service.

4. This website takes every precaution to protect your information. When users submit sensitive information via the website, the information is protected both online and off-line. When our Vendor registration / Bidding forms asks the users to enter sensitive information, that information is encrypted and is protected with the best available encryption software in the industry - SSL.
5. The sensitive information like credit card numbers, bank account details are captured by approved ePayment gateway providers and hence secured for maximum security. Synise Technologies Limited shall not be storing this sensitive data anywhere in our application. While we use SSL encryption to protect sensitive information online, we also do everything in our power to protect user-information off-line. All of our user information, not just the sensitive information mentioned above, is restricted in our offices.

Please be advised that we do not reveal information about identifiable individuals to any other stakeholders, but we may, on occasion, provide them with aggregate statistical information about our vendor database.

Users are hereby informed not to use, display, upload, modify, publish, transmit, update, share or store any information that

1. Is harmful, threatening, abusive, harassing, blasphemous, objectionable, defamatory, vulgar, obscene, pornographic, pedophilic, libelous, invasive of another's privacy, hateful, or racially, ethnically or otherwise objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever; harm minors in any way;
2. infringes any patent, trademark, copyright or other proprietary rights;
3. To notify you about any changes to our website, such as improvements or service/product changes, that may affect our service.
4. contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource;
5. The sensitive information like credit card numbers, bank account details are captured by approved ePayment gateway providers and hence secured for maximum security. Synise Technologies Limited shall not be storing this sensitive data anywhere in our application. While we use SSL encryption to protect sensitive information online, we also do everything in our power to protect user-information off-line. All of our user information, not just the sensitive information mentioned above, is restricted in our offices.
6. impersonate another person;
7. belongs to another person;.
8. causes annoyance or inconvenience or deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;
9. discloses sensitive personal information of other person or to which the user does not have any right to;

It is hereby informed that in case of non compliance with terms of use of the services and privacy policy provided in this portal, on bringing it to the notice to the system administrator through the eMail ID provided in the contact us link of this portal with authentic proof, the violated user will be blocked immediately and access rights of the users to the eProcurement System will be terminated without any notice after verifying the details. In no event will the Organisation/Department or NIC be liable for any expense, loss or damage including, without limitation, indirect or consequential loss or damage, or any expense, loss or damage whatsoever arising from use, or loss of use, of data, arising out of or in connection with the use of this Portal. These terms and conditions shall be governed by and construed in accordance with the Indian Laws. Any dispute arising under these terms and conditions shall be subject to the exclusive jurisdiction of the courts of India.

Security:

We use safe, tested and quality technology for transmitting the received information so that quality and privacy of the data is neither impaired nor breached and a variety of security technologies and procedures like Password, SSL, PKI, Digital Signatures, cryptography etc. are applied to protect personal/business information from unauthorized access, use or disclosure.

It is your responsibility to keep your password confidential and Digital Signature Certificate in a secure manner. Do not share this information with anyone.

Storing Your Personal Data

Data that is provided to us is stored on our secure servers, sometime in encrypted mode. Details relating to any transactions entered into on our site will be encrypted to ensure its safety.

We provide you with the facility to view or edit your company's/personal information and such information cannot be viewed by others. You will be required to sign in with your credentials in the prescribed manner as provided on the sites to verify your authenticity.

Antispam policy

The service provider reserves the right to reject and/or report any suspicious spam emails, to the authorities concerned, for necessary action, from time to time.

Third Party Links

You will not find any links to third party websites on our website. Only the interface to approved ePayment gateways is allowed from our website. However, we do not accept any responsibility or liability for their policies whatsoever as we have no control over them.

Your Consent

By using this site, you consent to the collection and use of information as outlined in the above documentation. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.